

Budget 2026 Check-In Survey Results

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 - Parks & Sport Amenities (121 contributions)
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Results Overview

In total, 359 responses were received, representing just over 10% of Pemberton's population. This level of engagement is above average for voluntary online municipal surveys in small Canadian communities, which typically result in participation by 5 to 15% of residents. This strong response demonstrates meaningful community interest in shaping local priorities.

Participation across surveys:

- Parks and Sport Amenities (121 contributions)
- Recreation Services (83 contributions)
- Snow Removal (64 contributions)
- Roads and Sidewalks (57 contributions)
- Pemberton Regional Airport (34 contributions)

Across all surveys a total of 1,194 comments were received.

Where Respondents Live (Demographics)

When asking for feedback on municipal services, each survey included a question about where respondents live. This helps the Village of Pemberton understand which areas are represented in the responses and where there may be a need to do more outreach in the future.

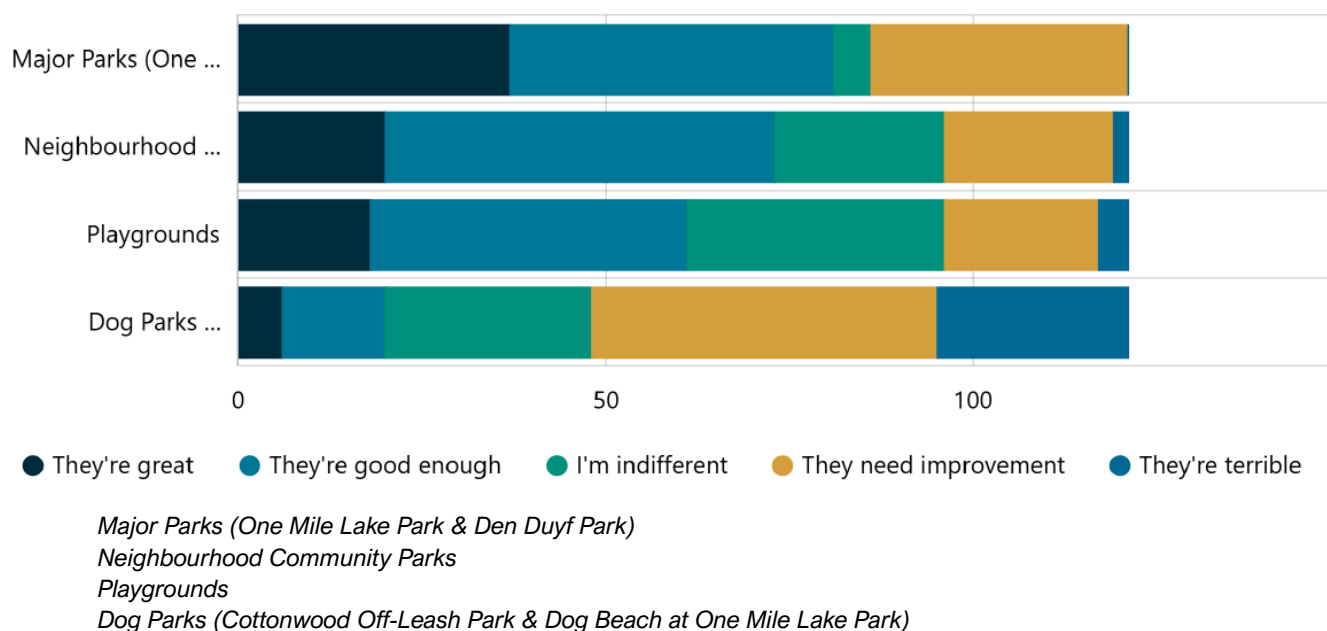
A map accompanied the survey question, displaying areas within the Village of Pemberton municipal boundary. Options for Lílwat Nation, the Squamish-Lillooet Regional District (SLRD), and Other were also provided. These location options were consistent across all five surveys.

The table below provides a combined look at where respondents live, based on all survey responses. While some areas had higher participation than others, the data offers a helpful snapshot of geographic representation across the community.

Answer Choice	Count	Percent
Village of Pemberton - A (Brown) - Benchlands	37	10%
Village of Pemberton - B (Blue) - Downtown	37	10%
Village of Pemberton - C (Orange) - Aspen Fields, The Glen	84	23%
Village of Pemberton - D (Green) - Tiyata, Creekside, Gateway	80	22%
Village of Pemberton - E (Purple) - Airport Road	0	0%
Village of Pemberton - F (Yellow) - Pemberton Plateau, Sunstone, The Ridge	57	16%
Village of Pemberton - G (Red) - Industrial Park	19	5%
Lil'wat Nation	6	2%
SLRD	36	10%
Other	3	1%

Survey Results: Parks & Sport Amenities — 121 contributions

2. How satisfied are you with the quality of parks in the Village of Pemberton?



Explain your answers to Question 2 (121 responses)

Dog Parks:

- Notable dissatisfaction due to lack of shade, water, grassy areas, and amenities like benches and agility features.
- Calls for better maintenance, improved fencing, and more off-leash areas, such as at Den Duyf Park.

Park Maintenance and Improvements:

- Strong need for repairs and upgrades to the One Mile Lake Boardwalk, with safety concerns highlighted.
- Suggestions for more amenities, including water fountains, picnic tables, seating, and shade structures.

Playgrounds and Family Spaces:

- Desire for additional shaded playgrounds, particularly with features for toddlers and accessibility needs, and requests for more facilities like splash parks in areas such as Den Duyf Park.
- Concerns about the Nature Playscape being in storage, paired with excitement for its return to the great lawn at the Pemberton and District Community Centre.

Natural and Open Spaces:

- Concerns about maintaining natural areas and integrating green spaces without excessive development or suburbanization.
- Support for enhancing existing park features while preserving a rugged, natural aesthetic.
- Suggestions to upgrade trails to cater to multi-use needs, such as walking, biking, and accessibility.

Comments:

Positive

"Love our parks! I really enjoy that they are so hands-off and encourage free play for kids, dogs, and adults."

Negative

"The Cottonwood park has absolutely no shade or adequate seating... One mile should have investment to implement the master plan."

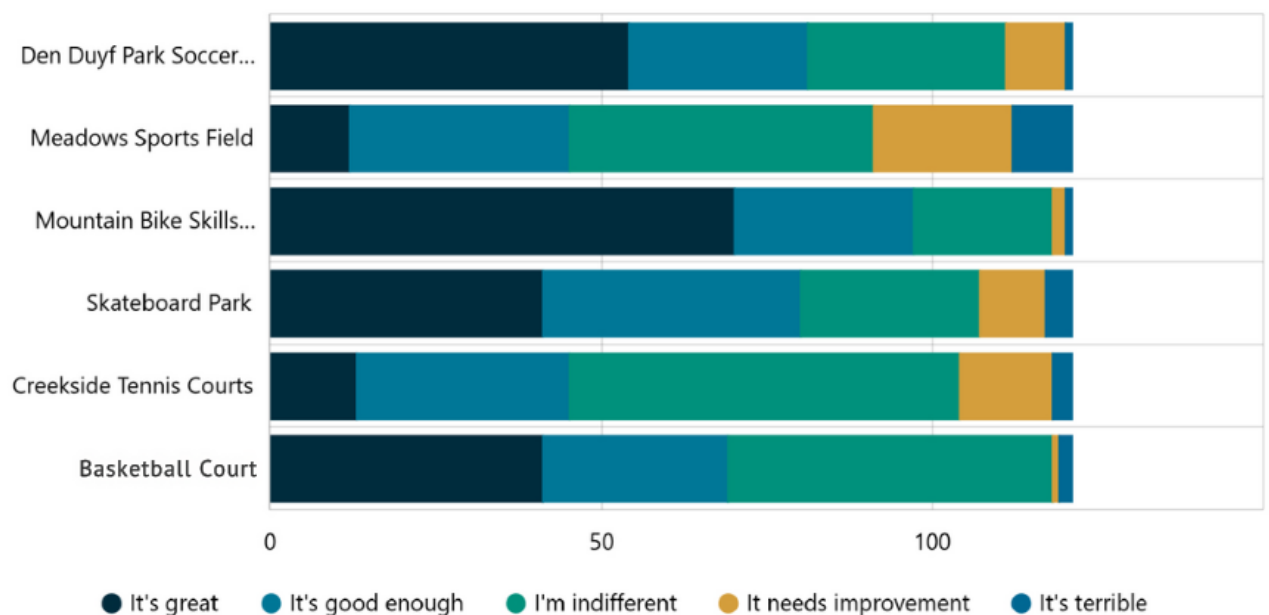
Mixed

"The parks are great...but the boardwalk at One Mile obviously needs work."

"Dog park (cottonwood) amenities are lacking compared to other town/cities. No water for dogs, no shades, only 1 bench, no play structures for dog to play on, doors are broken, no section for smaller dog to safely play."

"A playground is needed at Den Duyf Park. Children need to travel to the Glen to play in a playground. A simple slide and swing would be great. The structure from the community centre is not yet put back and it would be great to have that back."

3. How satisfied are you with the quality of sport amenities in the Village of Pemberton?



Den Duyf Park Soccer Fields
Meadows Sports Field
Mountain Bike Skills Park & Pump Track
Skateboard Park
Creekside Tennis Courts
Basketball Court

Explain your answers to Question 3 (121 responses)

Maintenance and Improvements:

- Desire for better maintenance of existing sports facilities, including Creekside tennis courts and the skatepark, with concerns about safe and level surfaces at Meadows Field.
- Appreciation for the bike skills park, with suggestions for nearby water fountains, seating areas, and a tool and wash station.

Facility Expansion:

- Interest in building new amenities such as a recreation centre with an indoor pool and arena amenities
- Calls for expanded skateparks to support sport progression.
- Need for diverse facilities accommodating a range of activities, including pickleball courts, a swimming pool, and an ice rink.

Accessibility and Usability:

- Calls for improved parking and accessibility, particularly around high-usage areas like tennis courts.
- Suggestions for added amenities such as water fountains, shade structures, and bleacher seating.

Comments:

Positive

"All the fields are fantastic and well maintained."

"It is amazing to have a bike park like we have in a small community."

Negative

"The skate park would benefit from lighting to make it safer and more usable in the evenings."

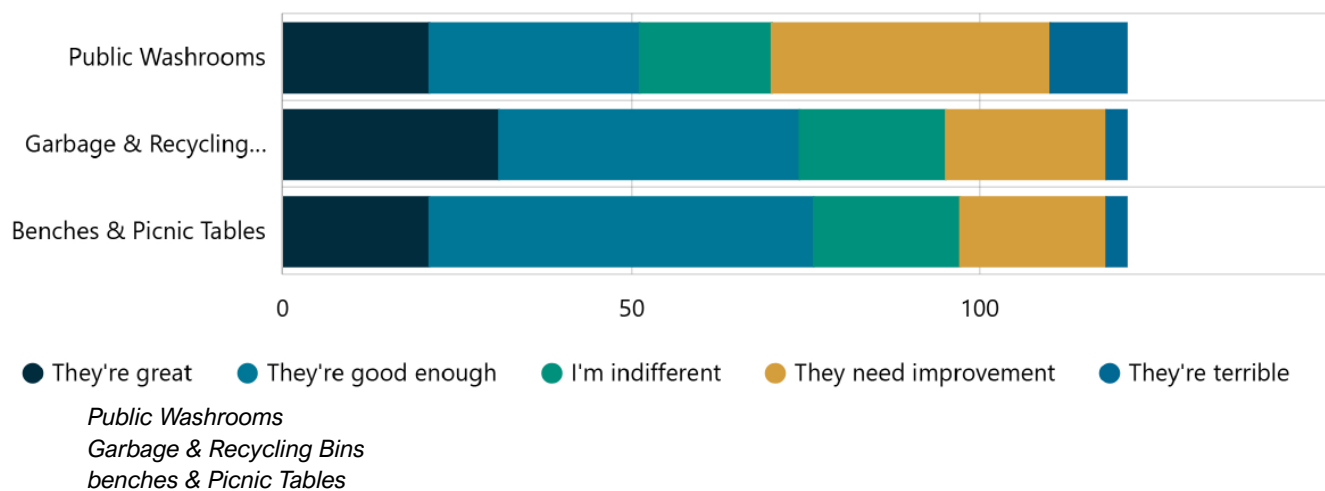
"Pemby's skateboard park is heavily used and is far too small for the amount of people that use it."

Mixed

"Overall the sports facilities we have are awesome. Main issue with the tennis courts is that there never seems to be any parking."

"The tennis courts could use some TLC—the lines are barely visible."

4. How satisfied are you with the quality of park and community amenities in the Village of Pemberton?



Explain your answers to Question 4 (121 responses)

Public Washrooms:

- Significant dissatisfaction with public washroom availability in high-traffic areas, leading to cleanliness issues. Requests for more and better-maintained facilities, emphasizing permanent structures over portable toilets at locations like the Community Barn and One Mile Lake.
- Concerns expressed about safety and the need for more accessible facilities in public washrooms.

Waste Management:

- Demand for more garbage receptacles, particularly recycling bins and composting options.

- Issues with waste overflow during busy weekends and the difficulty of use caused by bin lid chain length.
- Requests were made for garbage receptacles in the Industrial Park.

Seating and Shade:

- Requests for additional benches and picnic tables, particularly in shaded areas.
- Desire for more seating in parks, community spaces, and dog parks.

Comments:

Positive

"Staff keep these places in tip-top shape. It's impressive."

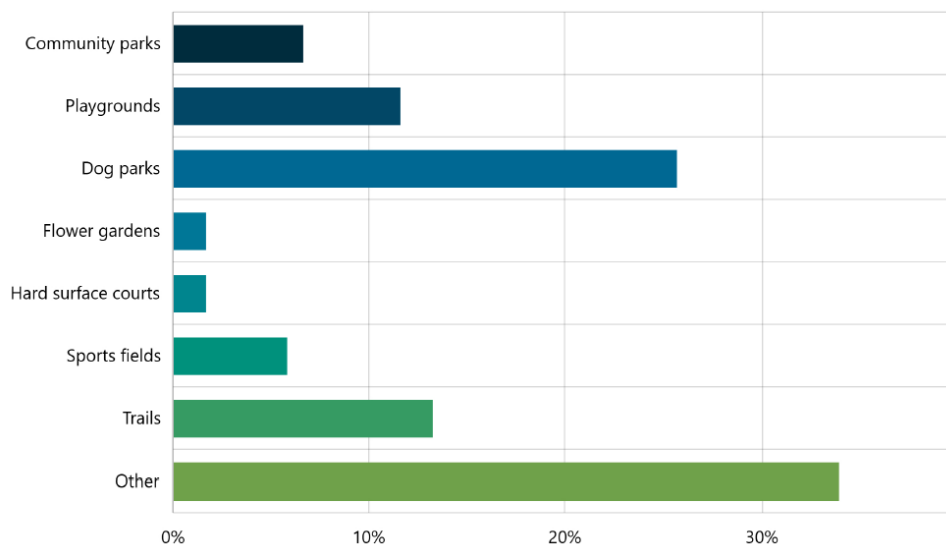
Negative

"More recycling options beside the garbage cans would be nice. I often see cans placed underneath the solo garbage cans. Or the cans are thrown in the garbage where the option to recycle doesn't exist."

Mixed

"The new washrooms at the Den Duyf amenities building are FABULOUS! But we need more washrooms around the area in general."

5. What does the Village of Pemberton need more of?



Summary of comments provided in the "Other, please specify" section

These comments highlight a community focus on expanding indoor facilities, enhancing natural spaces, and improving connectivity and planning for future growth.

Arts and Culture

- Desire for more arts and culture events to enrich community life.

Natural and Green Spaces

- Need for more leafy trees to mitigate heat effects and provide shade.

Recreation Facilities

- Strong demand for a community pool and ice rink.
- Interest in a new sports recreation centre, with facilities for indoor climbing, skating, and squash.

Sports and Outdoor Activities

- Suggestions for another skate park and better amenities like dog runs and trails.
- Improvement of existing facilities to meet the needs of the growing population.

Infrastructure and Connectivity

- Enhancements to trail connectivity and safety, particularly around high-traffic areas.

Community Amenities

- Calls for shaded areas around sports fields and playgrounds to provide comfort during activities.

6. Do you have additional other feedback to share about parks and sport amenities?

Recreation and Facilities:

- Strong demand for a swimming pool and ice rink to accommodate community needs, with suggestions for building multi-use facilities incorporating climbing walls and indoor skate parks.
- Desire for more family-friendly indoor activities, such as bowling alleys or multi-activity centres.

Dog Parks and Leash-Free Areas:

- Numerous calls for improved dog parks, specifically at Den Duyf Park, with essential amenities like water and shade.
- Requests to designate leash-free zones to enhance dog owner satisfaction and address current enforcement concerns.

Trail and Connectivity Improvements:

- Concerns over existing trails like the Friendship Trail, which lacks adequate maintenance and safety features, highlighting the need for better government support.
- Suggestions to improve trail connectivity for safer pedestrian and cyclist access.

Green Spaces and Landscaping:

- Interest in adding more perennial native plant gardens and leafy trees to enhance biodiversity and provide shade.

- Feedback on reducing spending on ornamental gardens in favour of practical infrastructure improvements.

Events and Community Engagement:

- Appetite for more community festivals and events that celebrate local history and culture, alongside suggestions for additional sports and arts activities.

General Maintenance and Upgrades:

- Issues raised about infrastructure maintenance, such as repairing the deteriorating boardwalk at One Mile Lake Park and ensuring public spaces meet safety and aesthetic standards.

These themes underscore the community's focus on enhancing recreational facilities, improving trail systems, expanding green spaces, and fostering community engagement through diverse events.

Comments:

Positive

"We have great parks."

"Den Duyf is fabulous. We appreciate the money and work that went into it."

"I'd love to see more accessible playground facilities"

"The basketball court was a great investment and is so well used - it's great to see."

Negative

"Swimming pool and ice rink are badly needed. The community needs them. Having to drive 30 mins to whistler isn't good enough."

"The boardwalk needs to get fixed. I walk there a lot and more and more of the boards are rotting."

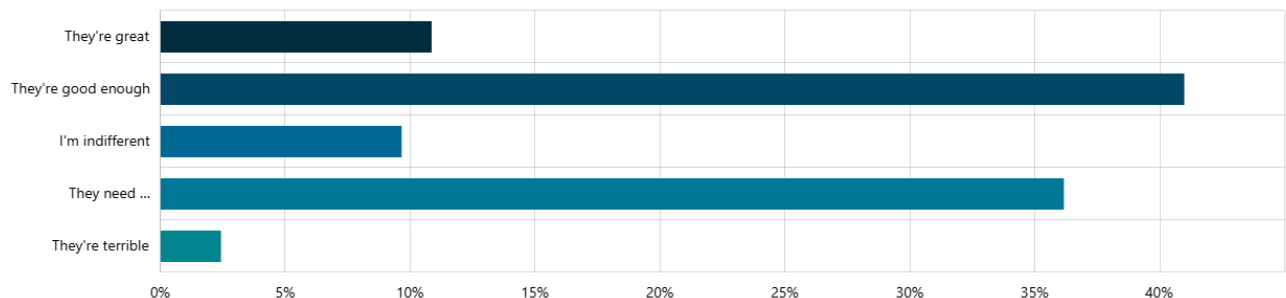
Mixed

"We are so fortunate to have the wonderful amenities we already do, but the one thing it feels like our town really lacks is a family friendly indoor hangout."

"I love the flowers around downtown. It would be great to see more perennials around town."

Survey Results: Recreation Services — 83 contributions

2. How satisfied are you with the quality of recreation opportunities in the Village of Pemberton?



They're great
They're good enough
I'm indifferent
They need improvement
They're Terrible

Explain your answers to Question 2 (121 responses)

Need for Additional Facilities:

- Strong demand for a swimming pool and ice rink to enhance year-round recreation opportunities.
- Suggestions include additional indoor recreation spaces like gymnasiums and courts.

Accessibility and Variety:

- Desire for more adult programming, including after-work classes and diverse activities beyond physical fitness.
- Requests for specific programming for neurodivergent children and pre-teens (11-13 years).

Capacity and Infrastructure:

- Concerns about overcrowded fitness centre and the need for larger or additional facilities.
- Recognition that current offerings are good but may not meet the needs of a growing population.

Youth and Family Focus:

- Calls for more programs and opportunities for children and young families, especially swimming lessons and playgrounds.

Comments:

Positive

"Great facilities for our small town."

"Staff are amazing at creating programs even with short staff"

Negative

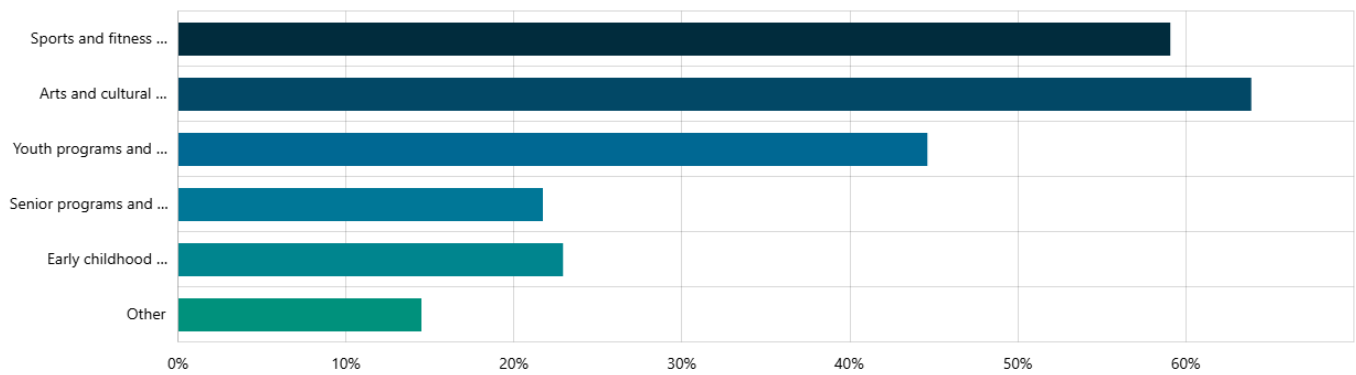
"There are limited to no indoor recreation opportunities."

Mixed

"I appreciate the recreation opportunities, but with our population growing, there's a need to expand and diversify."

"The fitness centre is overcrowded. The equipment is good and the facility is clean and pleasant, but more space is needed."

3. What types of programs or activities would you like to see more of in the Village of Pemberton? (Select all that apply)



Sports and fitness activities

Arts and cultural programs

Youth programs and activities

Senior programs and activities

Early childhood programs and activities

Other

Summary of comments provided in the "Other, please specify" section

These comments indicate a community interest in broadening program offerings, enhancing recreational facilities, and increasing support for community and cultural activities.

Water Safety and Lessons

- Demand for programs focused on water safety, including swim and skating lessons.

Community Programs and Events

- Interest in more community events similar to past events like Winterfest as well as general educational seminars.
- Desire for programs catering to adults, particularly young adults aged 20-40.

Outdoor and Recreational Activities

- Suggestion for more fitness and outdoor activities available for free or at a low cost.

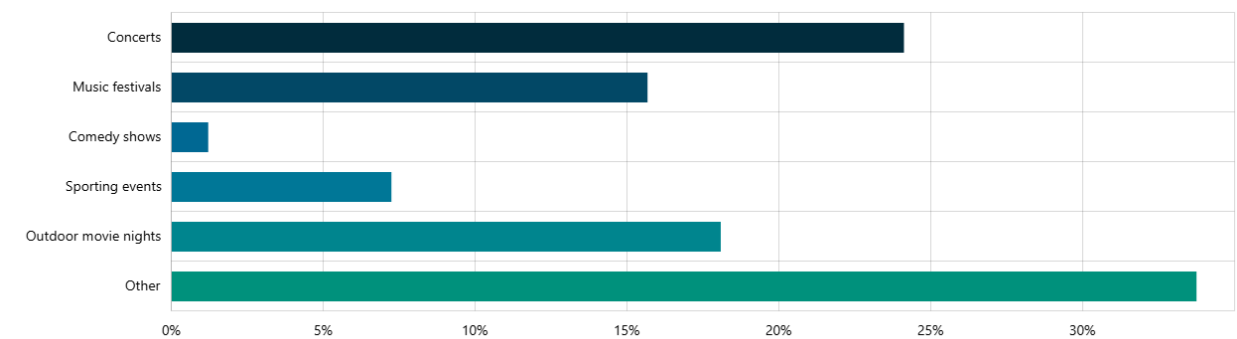
Facilities and Infrastructure

- Need for more support for trail maintenance, reducing reliance on volunteers.
- Calls for improvements to neglected areas like dog parks, with a request for shade trees.

Cultural and Artistic Activities

- Interest in offering more diverse programming (ex. Pottery classes) beyond the existing focus on children and seniors.

4. What does the Village of Pemberton need more of?



Summary of comments provided in the “Other, please specify” section

These comments reflect a desire for a diverse range of community, recreational, and cultural activities to enrich the community's quality of life.

Community Engagement and Events

- Interest in more community engagement events, including family-friendly festivals celebrating local history, food, and culture.
- Suggestions for enhancing existing events like Canada Day to make them more vibrant with engaging activities like live music, cultural showcases, and interactive experiences.

Recreation Facilities and Programs

- Strong demand for a recreation facility with a pool, along with swimming lessons and other sporting events.
- Calls for recreational programs that cater to all demographics, including neurodiverse children and adults.

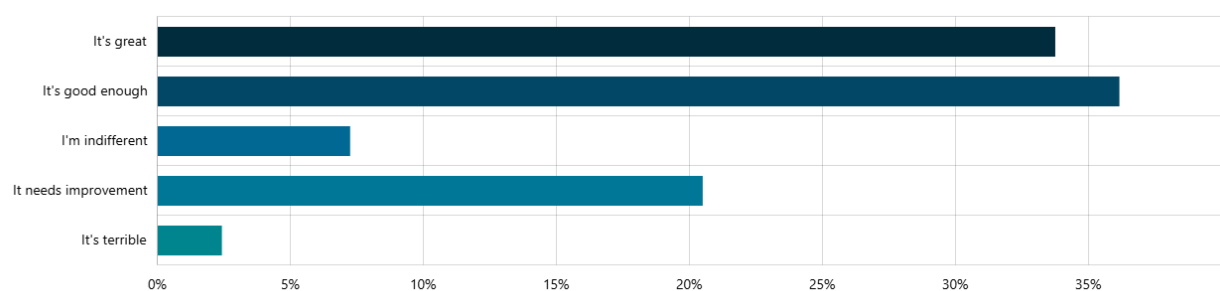
Cultural and Artistic Activities

- Desire for cultural events, including live music, comedy shows, art classes, and hobby-focused events.
- Suggestions for partner events with the library and the creation of a stage for performances.

General Support and Infrastructure

- Emphasis on the availability of free or low-cost programming.
- Recognition of the need for improved infrastructure to support these activities.

5. Overall, how satisfied are you with the community centre as a community amenity?



Explain your answers to Question 5 (121 responses)

Space and Capacity:

- The Fitness Centre is consistently noted as too small, with a need for expansion to accommodate increasing usage.
- Requests for a pool and ice rink to enhance recreational offerings and address capacity issues.

Programming and Variety:

- Desire for more diverse fitness classes, including evening options and offerings for specific demographics like pre-school children and adults over 40.

Facility Utilization:

- Suggestions for better use of existing spaces, such as converting rooms for full-time play areas or arts and crafts programming.
- Positive feedback about the library and the existing range of programs.

Community Impact and Accessibility:

- Overall satisfaction noted for making the community centre affordable and accessible.
- Concerns about keeping up with population growth and maintaining facility relevance.

Comments:

Positive

"The PDCC is pretty awesome and we are lucky to have it."

"Friendly staff, helpful and welcoming. Truly does feel like a community hub."

Negative

"I wish the gym was larger and had more equipment."

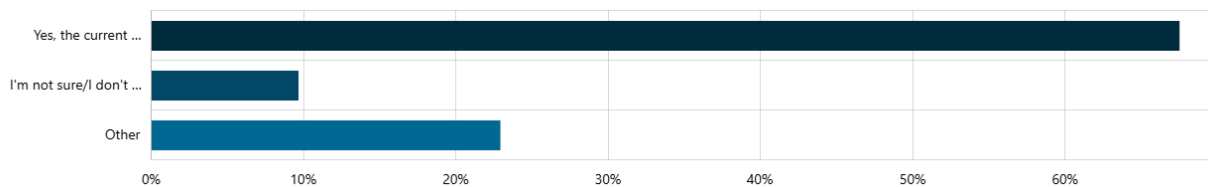
"I'm concerned capacity will not keep up with town growth in the near term."

Mixed

"I really appreciate the Community Centre is affordable...but the gym feels quite small for our growing community."

"I love the community centre but I can't make it to a lot of classes because they run during work hours"

6. How satisfied are you with the operational hours of the Pemberton & District Community Centre?



Yes, the current hours work well for me

I'm not sure/I don't use the facility currently

Other

Summary of comments provided in the "Other, please specify" section

These insights reflect a push for more flexible and consistent operational hours to meet the needs of a diverse community.

Extended Weekend Hours:

- Desire for later closing times on weekends to accommodate various schedules and activities.
- Suggestions to extend similar hours throughout the week to increase accessibility.

Early Morning Openings:

- Requests for earlier opening times, as early as 5:00 am, to better serve those with early schedules and to ease gym overcrowding.

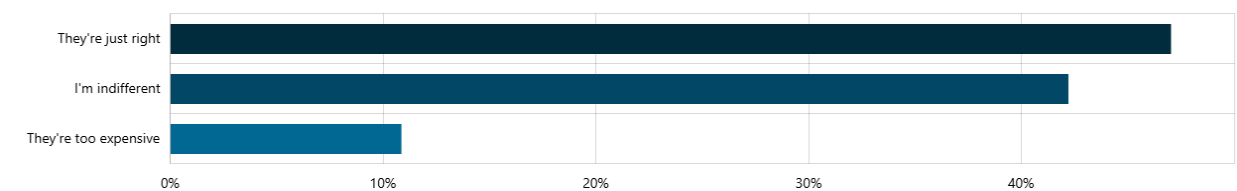
Consistent Daily Hours:

- Preference for operational hours of 6 am to 9 pm every day, including holidays, to provide consistent access.

Impact on Services:

- Concerns that current hours limit the ability of the library and other services to operate optimally, especially on Sundays.

7. How satisfied are you with user fees at the Pemberton & District Community Centre?



8. Do you have additional feedback related to Recreation Services you'd like to share?

Facility Expansion and Improvement:

- Strong demand for a larger fitness centre with more equipment to accommodate increasing usage.
- Consistent requests for a swimming pool and ice rink to broaden recreational opportunities.

Programming and Diversity:

- Desire for more diverse and frequent classes, including arts, culture, and evening fitness sessions.
- Interest in practical workshops and hands-on tutorials on various topics such as DIY workshops and art classes.

Accessibility and Booking:

- Concerns about the complexity of the online booking system, suggesting a need for simplification.
- Importance of maintaining affordable and accessible services for all community members.

Community Safety and Needs:

- Emphasis on the necessity of swimming lessons due to surrounding natural water bodies.
- Calls for more events and activities that engage different demographics, including seniors and children.

Comments:

Positive

"The Movement Matters Class is amazing."

"I love the community centre as a hub, and I feel it and its green space around could be used more."

Negative

"The online booking system is over-complicated and the calendar is confusing."

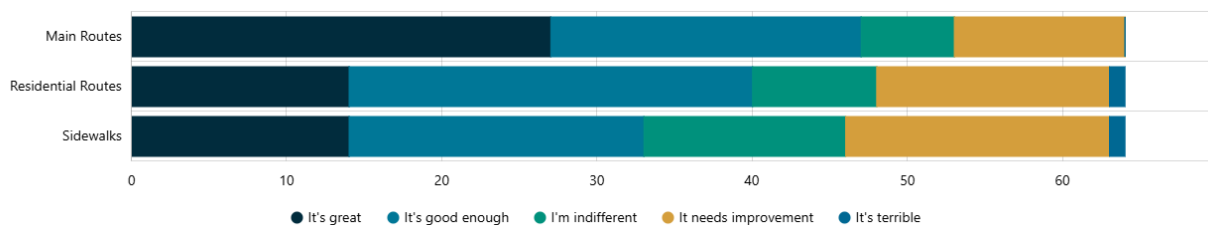
Mixed

"I really value that the Community Centre is affordable and accessible, which makes it an

important amenity for many residents. At the same time, the gym feels small for our growing population, and the absence of a pool is a major gap that limits recreation options for families, youth, and seniors.”

Survey Results: Snow Removal — 64 contributions

2. How satisfied are you with the quality of snow and ice management on our main routes, residential roads and sidewalks managed by the Village of Pemberton?



Explain your answers to Question 2 (64 responses)

Overall Satisfaction:

- Many express satisfaction with the snow and ice management, noting the dedication and effectiveness of the crews.

Operational Challenges:

- Issues with snow being pushed into driveways, creating barriers for residents.
- Some areas, like sidewalks and secondary roads, are noted for slower or inadequate clearing.

Accessibility and Safety:

- Concerns about sidewalks and crosswalks being left icy or snow-blocked, affecting strollers, wheelchairs, and overall pedestrian safety.

Resource and Planning Needs:

- Suggestions for improved equipment use to avoid blocking driveways.

Comments:

Positive

"It's pretty good overall, there's a lot of roads and sidewalks to clear and only a small staff. The operations team does a great job, especially on large snowfall days."

"The main routes are generally great after a snowfall and that's really appreciated."

Negative

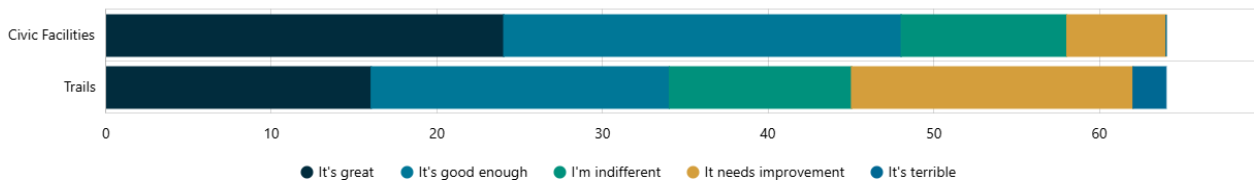
"Walking areas are often icy and hard to navigate with strollers or anyone with mobility issues."

“The transitions from sidewalk to roadways (crosswalks, etc) get blocked by street plowing... high snowbanks in these areas cause blocks to sighting pedestrians waiting to cross the roads.”

Mixed

“The on street parking creates an issue at times and that likely makes it hard for the plow to get thru. More enforcement on winter parking regulations would be good”

3. How satisfied are you with the quality of snow and ice management in these areas?



Explain your answers to Question 3 (64 responses)

Overall Satisfaction:

- General satisfaction with the maintenance of civic facilities and trails, with recognition of improvements in recent years.
- Many residents expressed appreciation for the prompt snow removal and consistent efforts by maintenance crews.

Trail Maintenance and Safety:

- Requests for increased frequency of snow clearing on certain routes, including the Friendship Trail, Valley Loop, and Dyke Trail.
- Concerns about slippery surfaces caused by melt-freeze cycles and equipment scraping.
- Suggestions to use gravel instead of salt to improve traction and protect pets.
- Acknowledgement that maintaining all trails through winter can be challenging, with some residents noting it's acceptable that not every trail is cleared.

Accessibility and Usability:

- Recognition that many residents rely on trails year-round for walking and commuting, emphasizing the need to maintain safe access in winter.
- Suggestions for improved connectivity and maintenance on specific routes, such as between Beechwood and Camus Road and toward the industrial park.
- Comments on accessibility issues at certain locations, including slippery bridges and stairs at the community centre.

Comments:

Positive

“Generally a good job overall. I like that the trails are plowed.”

"I use the arn canal trail regularly and appreciate is being plowed."

Negative

"The trail beside the park in the benchlands is slippery in the winter. I fall down it every time I walk it in the winter."

Mixed

"Trails need improvement, but civic facilities and the downtown area should be top priorities."

"I'd like to see the Valley Loop and Friendship Trails maintained over winter."

4. Are you aware that residents, businesses, and stratas are responsible for clearing the snow from sidewalks in front of their properties?

98.44% are aware.

5. Do you have additional feedback related to snow removal you'd like to share?

Overall Satisfaction:

- General appreciation for the efforts of snow removal crews, with several residents noting that the Village is responsive and does a great job managing winter conditions.
- Recognition that snow clearing is challenging, and crews are working hard to keep up during heavy storms.

Driveway and Berm Management:

- Snow berms left across driveways after plowing cause accessibility and safety challenges, especially for senior residents.
- Residents request adjustments to plowing practices or follow-up clearing, particularly in cul-de-sacs and areas with limited space.

Efficiency and Equipment:

- Suggestions for using more efficient equipment, such as graders instead of smaller loaders, to handle village streets effectively.
- Recommendation to review winter parking arrangements on narrow streets to ensure fair and effective plowing.

Pedestrian and Accessibility Considerations:

- Residents identified snow and ice buildup at crossings and sidewalks as a key barrier to safe pedestrian access.
- Requests for improved clearing at intersections and around businesses to ensure safe, accessible routes.

Policy and Enforcement:

- Calls for stronger enforcement of winter parking and sidewalk bylaws to support effective snow removal.
- Suggestions to review snow placement and parking policies to improve fairness and reduce resident frustration.

Comments:

Positive

“They do an amazing job and are some of the hardest working people.”

“Early morning snow removal is very helpful for getting on the highway!”

Negative

“Enforce the snow removal and sidewalk maintenance by businesses.”

“Sometimes the plow will push snow piles in front of driveways rather than out the cul-de-sac or into the middle of the cul-de-sac. This is problematic.”

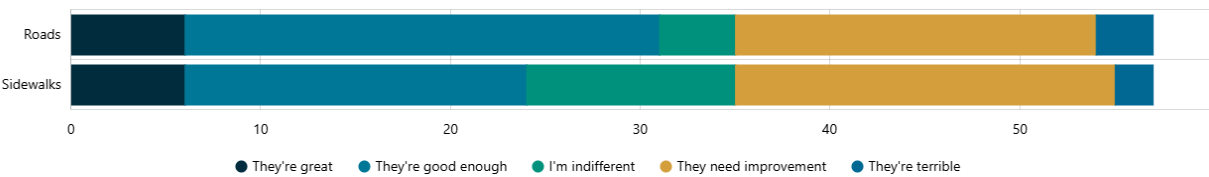
Mixed

“Plow drivers do a great job, but it would be nice if they were more mindful of not plowing in driveways while people are shovelling.”

“Some intersections could be better cleared for pedestrians. I have often had to leap over piles of snow into crosswalks as the snow is not cleared right up to the pavement.”

Survey Results: Roads & Sidewalks — 57 contributions

2. How satisfied are you with the quality of roads and sidewalks in the Village of Pemberton?



Explain your answers to Question 2 (57 responses)

Sidewalk & Road Infrastructure:

- Need for more sidewalks, especially in areas where they currently don't exist or are incomplete.
- Concerns about accessibility, with some sidewalks lacking accessibility ramps.
- Suggestions for more bike lanes as bike usage within the community increases.

Road Conditions:

- Potholes and maintenance issues are common, especially near the roundabout and main intersections. Some roads are in poor condition and require repaving.

Safety and Accessibility:

- Specific areas identified as safety hazards, such as the Portage Road and Cottonwood Street crosswalk, as well as roadways without adequate shoulder space for pedestrians to walk.
- Requests for raised crosswalks along Portage Road to enhance pedestrian safety and ensure speed limit adherence.

Comments:

Positive

"Roads and sidewalks are cleared to bare pavement soon after a snowfall. I don't see this in other municipalities."

"There is good connections and it's safe"

Negative

"Potholes are brutal. Roundabout has been in terrible condition for years."

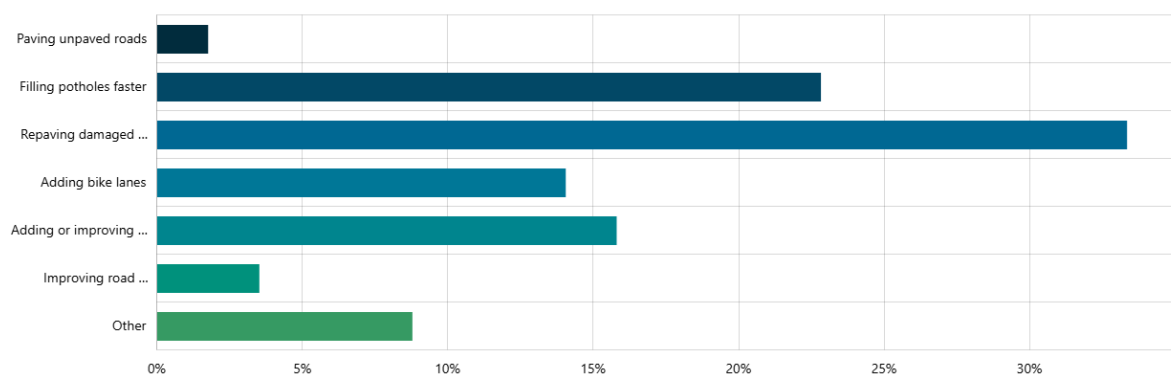
"No safe walkway from beechwood street to Camus road and no safe crossing from bench land stairs to Camus road."

Mixed

"Love to see painted bike lanes through town and more fully-connected sidewalks."

"Big improvement since the downtown enhancement...need sidewalks on both sides of the street in all areas."

3. Where should the Village be focusing its efforts with respect to roads?



Paving unpaved roads

Filling potholes faster

Repaving damaged roads

Adding bike lanes

Adding or improving traffic calming measures (speed bumps, crosswalks, etc.)

Improving road drainage

Other

Summary of comments provided in the “Other, please specify” section

The comments received highlight community concerns around road maintenance and emergency preparedness.

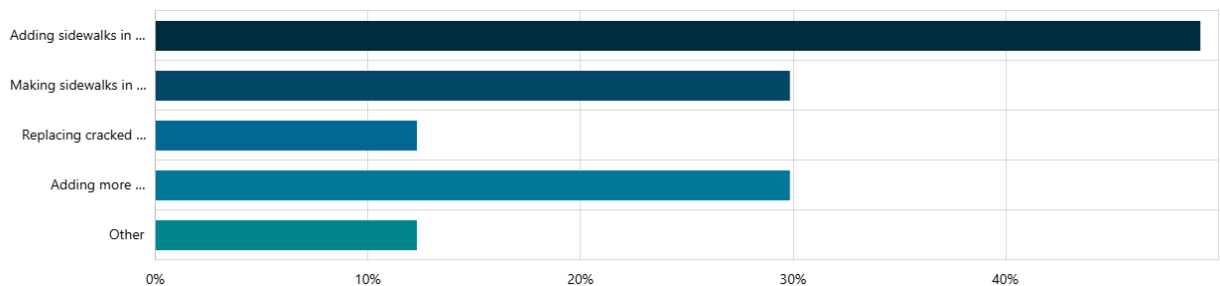
Road Infrastructure and Maintenance

- Concerns about the current condition and quality of roads in the area.

Emergency Access and Safety

- Issues related to having only one road in and out, raising concerns about emergency preparedness and evacuation routes.

4. Where should the Village be focusing its efforts with respect to sidewalks?



Adding sidewalks in areas that don't have them
Making sidewalks in high pedestrian areas a priority
Replacing cracked and damaged sidewalks
Adding more multi-use trails
Other

Summary of comments provided in the “Other, please specify” section

These insights highlight a focus on enhancing accessibility, expanding sidewalk infrastructure, and addressing safety along key trails and highway crossings.

Accessibility and Infrastructure

- Positive feedback on existing accessibility ramps.
- Desire for improved accessibility standards, with concerns that gravel surfaces are inadequate.
- Comments reflect differing experiences with sidewalk infrastructure, some residents report adequate access, while others note a lack of sidewalks in their neighbourhoods.

Trail Safety and Usability

- Concerns about the Friendship Trail's usability due to its narrow, single-file design.
- Safety concerns regarding highway crossings along the Friendship Trail, with calls for managed crossings to prevent potential accidents.
- Preference for safer, more accessible alternatives to the highway for pedestrians and cyclists.

5. Do you have any feedback related to roads and sidewalks you'd like to share?

Pedestrian and Cyclist Safety

- Concerns about dangerous road sections (e.g., Meadows Road, roundabouts, angled crosswalk on Portage Road).
- Requests for improved crosswalk visibility, better sightlines, and added safety features like crosswalk lights and raised crossings.
- Calls for prioritizing pedestrian and cyclist safety, especially near schools and busy intersections.
- Suggestions for speed bumps, reduced speed limits (e.g., 30 km/h downtown), and increased enforcement.

Sidewalks and Accessibility

- Concerns about sidewalk width, accessibility standards, and the lack of sidewalks or defined shoulders in some neighbourhoods.
- Issues with accessible parking placement and visibility of crosswalks in high traffic areas.
- Positive feedback on existing snow removal and general road maintenance.

Trail Connectivity and Maintenance

- Safety and usability concerns about the Friendship Trail, including overgrowth and unsafe highway crossings.
- Suggestions to improve trail connections, especially for children biking to school.

Road Conditions and Maintenance

- Requests for road repairs, pothole fixes, and spring maintenance.

Comments:

Positive

"I think that the VOP staff do an amazing job at snow removal and generally keeping the roads in good condition."

Negative

"The crosswalk at the roundabout by the nursery is extremely dangerous! People rip around the corner leaving downtown and don't see the kids in the crosswalk"

"The section of Meadows Road between Camus Street and Eagle Drive poses significant safety risks for pedestrians and cyclists."

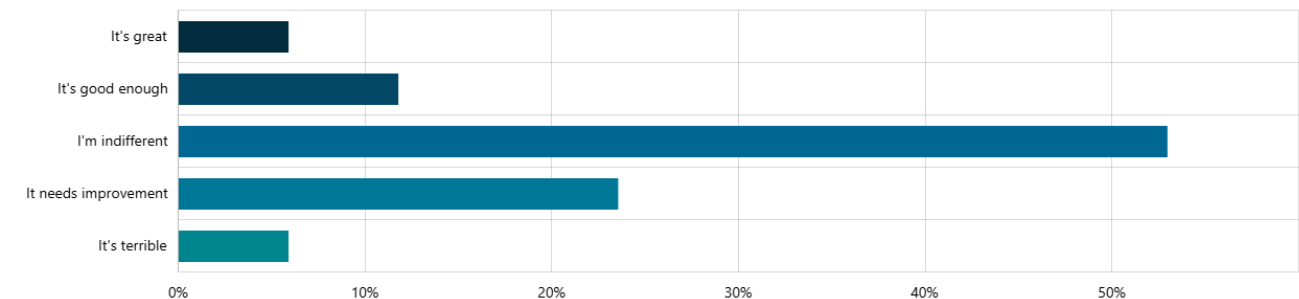
Mixed

"Better cleaning in the spring and fix potholes promptly please."

"Please sort the diagonal crosswalk as a matter of priority... I would love my kids to walk to the community centre by themselves but that crosswalk cannot be trusted."

Survey Results: Pemberton Regional Airport — 34 contributions

2. How satisfied are you with the overall condition and usability of the airport during your visits?



Explain your answers to Question 2 (34 responses)

Runway and Infrastructure Concerns:

- General concerns about the condition and maintenance of the runway, including dips, holes, cracks, and organic growth.
- Suggestions for low-cost, proactive maintenance using basic equipment and seasonal staffing.
- Lack of clear signage for parking, gate access, and operational hours.

Awareness and Communication:

- Many respondents indicated they do not use the airport or see it as a community amenity.
- Questions raised about who benefits from the airport and whether it serves local residents.
- Perception that the airport is primarily used by private or commercial operators, not the general public.

Economic and Community Impact:

- Concerns about the airport being a financial burden with limited return for taxpayers.
- Suggestions to explore development or business opportunities to support maintenance costs.
- Calls for clearer communication about the airport's services, benefits, and future plans.

Comments:

Positive

"I don't regularly fly in but do visit the airport. It is a lovely little landing strip."

"Helicopters can land and take off. They are key to our response to wildfires and emergency medical services"

Negative

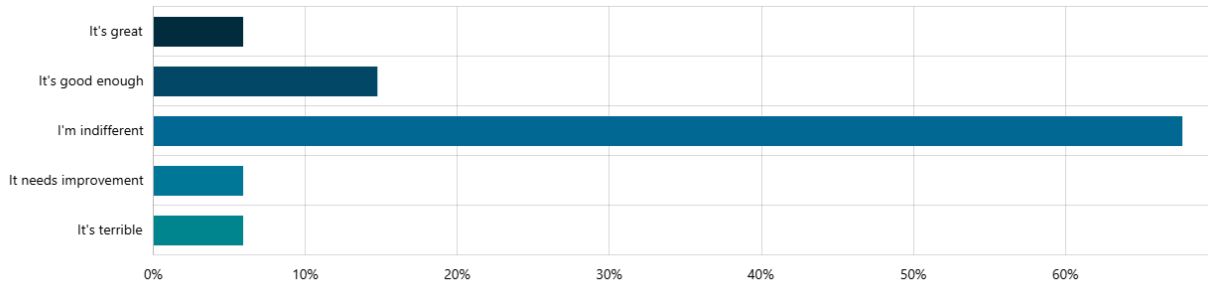
"Runway has dips and holes."

Mixed

"Understanding there is limited available funding, priority should be to remove organic growth"

and seal cracks on a proactive basis. This is not highly technical work and could be done each year, over 3-4 months, by a summer student under a wage subsidy program."

3. How satisfied are you with the current snow removal policy and winter accessibility at the airport?



Explain your answers to Question 3 (34 responses)

Winter Maintenance Satisfaction and Strategy

- Mixed views on the need for snow removal, with some suggesting only basic clearing is necessary.
- Suggestions to prioritize helicopter access and emergency flights over full runway clearing.
- Lack of awareness about snow removal strategies and winter accessibility.
- Some respondents felt the current approach is reasonable given resource constraints.

Financial Responsibility

- Concerns about allocating tax dollars to winter maintenance for a facility with limited public benefit.
- Questions raised about the annual cost of snow clearing and its impact on municipal budgets.

Comments:

Positive

"It's good enough"

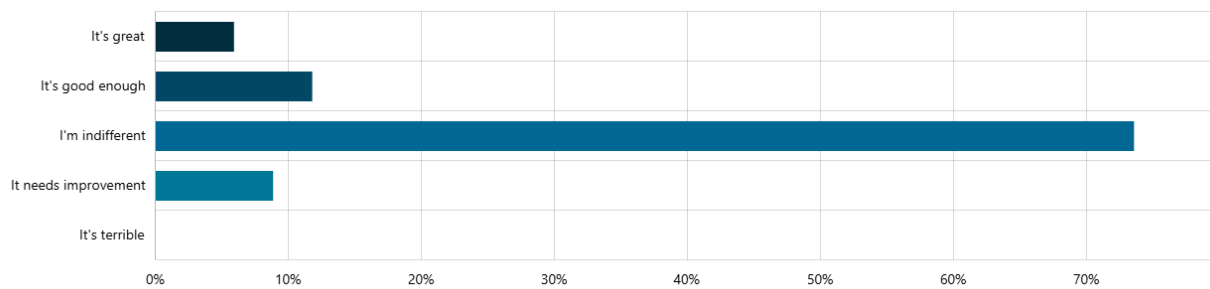
Negative

"Not reliable"

Mixed

"Understanding the cost of regular removal, I feel it's fine to have staff plough the runway periodically when resources are available."

4. How satisfied are you with the availability and ease of access to fuel at the airport?



Explain your answers to Question 4 (34 responses)

Fuel Availability & Reliability

- Importance of maintaining fuel access for emergency operations and wildfire suppression.
- Suggestions for the Village or flying club to manage fuel services.
- Perception that fuel operations are privately managed and not a municipal responsibility.

Communication & Awareness

- Lack of awareness about fuel availability and service status.
- Concerns about poor communication when pumps are not working or staff are unavailable.

Financial Impact

- Some comments noted fuel services do not overburden taxpayers.
- Others questioned whether fuel operations should be a municipal concern.

Comments:

Positive

"Maintaining a card lock for jet a fuel must stay available at the airport."

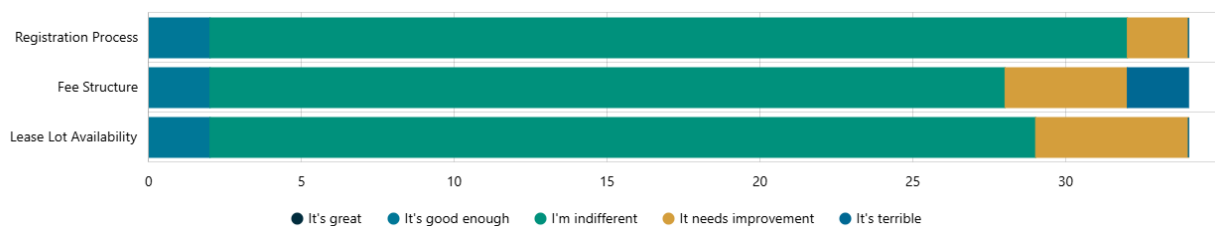
Negative

"Sometimes it is not communicated when a pump isn't working or fuel, and there is no one on site to ask anything to."

Mixed

"Fuel is of course critical... The village or flying club should take over the equipment and provide fuel."

5. How satisfied are you with the registration process, fee structure, and availability of lease lots?



Explain your answers to Question 5 (34 responses)

Lease Lot Availability & Transparency

- Comments noted confusion around signage, fee structures, and lack of clarity on lease lot availability.
- Perception that lease rates may be too low and should be reviewed.

Suggestions for Improvement

- Ideas included eliminating day visit fees, promoting fly-in tourism, and allowing under-wing camping.
- Some comments suggested the current system could be improved.

Comments:

Positive

"To my knowledge it's a pretty good deal."

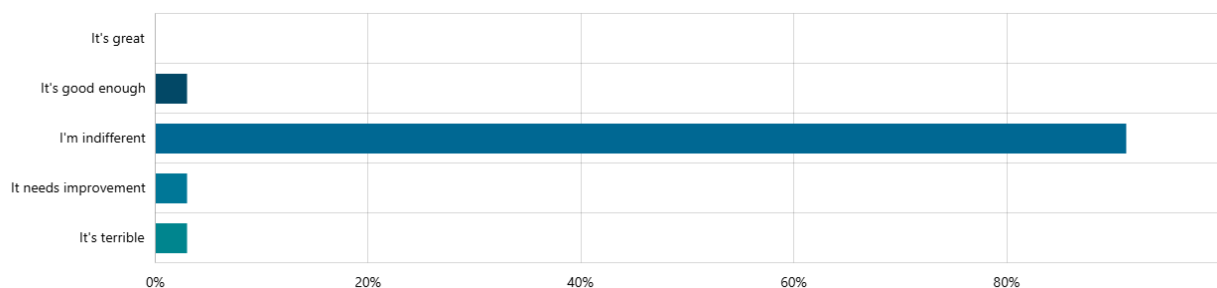
Negative

"Fees are a bit confusing... Clarification would go a long way."

Mixed

"The only thing I know about the airport is that the fees/lease rates are extremely low. More information... is needed."

6. How satisfied are you with the availability of lease lots?



Explain your answers to Question 6 (34 responses)

Communication & Awareness

- Many respondents were unaware that lease lots were available or unfamiliar with the process.
- Comments reflect a need for clearer public information and education on lease lot options.

Accessibility & Affordability

- Concerns about the complexity and cost of leasing and constructing hangars.
- Perception that services are lacking and the process is not user-friendly.

Public Use & Relevance

- Comments reflect limited relevance to the broader community and a preference for alternative land uses.

Comments:

Positive

"This seems like a reasonable charge to require."

Mixed

"Having leased lots available is great. It's just too complicated and expensive to lease one and construct a hangar..."

Do you have additional feedback related to the Pemberton Regional Airport you'd like to share?

Governance & Asset Management

- Suggestions to maximize the airport's value and explore economic opportunities.
- Requests for clearer budget implications and transparency in decision-making.

Funding & Financial Responsibility

- Calls to reduce public spending on airport maintenance and redirect funds to broader community needs.
- Skepticism about the airport's financial sustainability and return on investment.

Public Use & Relevance

- Perception that the airport serves a small portion of the community.
- Questions about the airport's role, services, and benefit to the general public.
- Suggestions to consider alternative uses for the land or scale back to a heliport.

Awareness & Engagement

- Comments reflect limited public knowledge about the airport and its operations.
- Suggestions to improve communication and community engagement around airport planning.

Comments:

Positive

"The village should really appreciate what an asset it has and focus much more on maximizing its value."

Negative

"I believe that the airport is a large expenditure of tax dollars for something that such a small percentage of the community uses."